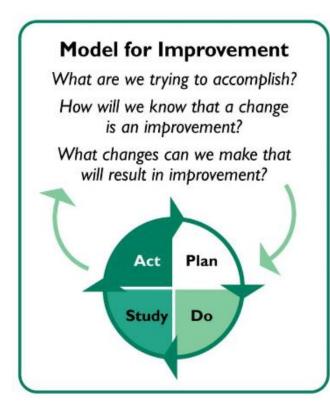
NEW COURSE!

ETAP/EAPS 641 Continuous Quality Improvement in Education and Human Services Fall 2018 Online



Instructor: Email: Phone: Kristen Campbell Wilcox <u>kwilcox1@albany.edu</u> (518) 442-9085

Course Description:

Introduction to concepts and practice of continuous quality improvement in education and the human services using improvement science principles as a guiding framework. Emphasis will be on issues and procedures in designing improvement initiatives, reporting results, and using results in iterative cycles. Crafted for Masters and Doctoral students interested in improvement science and its applications in educational and human services settings.

Prerequisite: NA